

Refund Policy

1. At the time of online transaction Subhlakshmi Finance Private Limited may receive excess money due to multiple debits to user Card / Bank Account as part of technical error OR user's account being debited with excess amount in a single transaction due to technical error. For any payment refund related queries/requests/concerns customer can contact us through any of the following channels

Call on our number +91 83778 08085 / +91-124-4233318.

Email us at: info@subhlakshmi.in

Write a request letter and send it to our below mentioned corporate office address:

SUBHLAKSHMI FINANCE PRIVATE LIMITED

4th Floor, Plot No. 55-P, Sector 44,

Gurugram, Haryana-122003

2. Customer has to provide us following details so that his/her request can be processed at the earliest:

Subhlakshmi Finance Private Limited Account Details

Loan Account number:

Transaction Reference number of the excess amount paid:

REFUND RELATED DETAILS

Beneficiary Name in bank account (Saving/Current Account)

Beneficiary Account Number

IFSC Code

Registered Mobile Number

Reason for making excess payment

3. Refund request will be processed only if
 - Customer has made the excess payment to his/her loan account and
 - Currently there is no outstanding in his/her loan account and the account showing credit balance
4. Refund will be done through NEFT/RTGS/IMPS only within 7 working days.
5. Customer need to claim the refund amount within 15 days from the date of payment made.